

RELIANCE TECHNOLOGIES, INC.

INFORMATION TECHNOLOGY
DEVELOPMENT, CONSULTING, MANAGEMENT

January 16, 2002

Attorney General John Ashcroft
U.S. Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

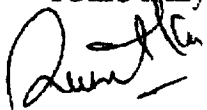
Dear Mr. Ashcroft,

Microsoft could never have achieved its level of success had it not been responsible for developing popular and easy to use software. This lawsuit seems to miss this point and, in essence, penalizes Microsoft for its successes. Now that there is a federal settlement being debated, I wanted to voice my support and urge you to convince Connecticut AG Richard Blumenthal to change his ways and support this wise settlement.

I am relieved that the litigation has ended with a settlement such as this. Even though some of the terms go well beyond the intent of the suit, it is sufficiently fair for both sides to be satisfied. I am nervous about some of the talk of giving out parts of Microsoft's intellectual property, but the bans on retaliatory behavior are palatable, and if they represent a bona fides effort on Microsoft's part, they may be quite beneficial in the long run.

I sincerely hope that we lay this whole sad process against Microsoft to rest.

Yours truly,



Sunil Kumar Arora
Account Manager

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